



NEW APPLICATION

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AZ CORP COMMISSION  
DOCKET CONTROL

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March 16, 2009

Via Overnight Delivery

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007Re: **ACN Communication Services, Inc.**  
**Revision for Arizona Tariff No. 2 (Local Exchange)**

T-03835A-09-0132

Docket Control:

Enclosed please find the original and thirteen (13) copies of a revision to Arizona Tariff No. 2 (Local Exchange) filed on behalf of ACN Communication Services, Inc. This filing increases the Late Payment fee. All Customers are being notified of this change via a bill message, a copy of which is enclosed with this filing. The Affidavit of Customer Notice will be filed under separate cover. Additionally, the Company address, a change about which the Commission was previously notified in separate correspondence, is updated. The Company respectfully requests an effective date of May 16, 2009.

The following tariff pages are included:

1 <sup>st</sup> Revised Title Page	Updates Company Address
Preface, 14 <sup>th</sup> Revised Page 2	Updates Check Sheet
Preface, 1 <sup>st</sup> Revised Page 5	Updates Company Address
Section 2, 3 <sup>rd</sup> Revised Page 21	Increases Late Payment Fee

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at [mbyrnes@tminc.com](mailto:mbyrnes@tminc.com). Thank you for your assistance.

Sincerely,

  
for Monique Byrnes, Consultant to  
ACN Communication Services, Inc.

MB/sp

Enclosures

cc: R. Glassman - ACN  
file: ACN - AZ Local  
tms: AZf0902Arizona Corporation Commission  
**DOCKETED**

MAR 18 2009

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ACN Communication Services, Inc.  
Bill Message Customer Notice - Late Payment  
Arizona  
March/April 2009

ACN Communication Services, Inc. is proposing the following changes to its rates and charges:

	<u>Current Rate</u>	<u>Proposed Rate</u>
Late Payment	1.5%	\$5.50 or 2% whichever is greater

These changes may increase your total charge. These changes will be voted on at a future Open Meeting of the Arizona Corporation Commission (Commission). These changes will become effective only upon approval by the Commission. If you have any questions, please contact Customer Care at 888-226-9013 for local service and 877-226-1010 for long distance service or visit us at our website at [www.myacn.com](http://www.myacn.com). If you have further questions, you may contact the Consumer Services Section of the Commission at 602-542-4251 or 1-800-222-7000 or you may go to its website at: [www.azcc.gov](http://www.azcc.gov).

Did you know you can pay your ACN bill by credit card or through an electronic fund transfer from your bank every month and never worry about a late payment? Follow the instructions in the Credit Card payment section on the back of your bill and send it in. Rest assured in the knowledge your ACN bill will be paid on time every month.

Arizona  
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF  
OF  
ACN Communication Services, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange telecommunications services provided by ACN Communication Services, Inc., with principal offices at 1000 Progress Place NE, Concord, North Carolina 28025, for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: March 17, 2009

Effective: May 16, 2009

Issued by:

Richard Boughrum, Treasurer/CFO  
1000 Progress Place NE  
Concord, North Carolina 28025

AZf0902

**CHECK SHEET**

Pages of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
	Title	1 <sup>st</sup> *	2	15	Original
Preface	1	1 <sup>st</sup>	2	16	Original
Preface	2	14 <sup>th</sup> *	2	17	Original
Preface	3	12 <sup>th</sup>	2	18	Original
Preface	4	Original	2	19	Original
Preface	5	1 <sup>st</sup> *	2	20	Original
Preface	6	Original	2	21	3 <sup>rd</sup> *
1	1	Original	2	22	Original
1	2	Original	2	23	Original
1	3	Original	2	24	Original
1	4	Original	2	25	Original
1	5	Original	2	26	Original
2	1	Original	2	27	Original
2	2	Original	2	28	Original
2	3	Original	2	29	Original
2	4	Original	2	30	Original
2	5	Original	2	31	Original
2	6	Original	2	32	Original
2	7	Original	2	33	Original
2	8	Original	2	34	Original
2	9	Original	2	35	Original
2	10	Original	2	36	Original
2	11	Original	2	37	Original
2	12	Original	2	38	Original
2	13	Original	2	39	Original
2	14	Original			

\* - indicates those pages included with this filing

Issued: March 17, 2009

Effective: May 16, 2009

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1000 Progress Place NE  
Concord, North Carolina 28025

AZf0902

### APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by ACN Communication Services, Inc., hereinafter referred to as the Company, to Customers within the state of Arizona. Services are furnished subject to the availability of facilities and subject to the terms and conditions set forth herein.

This tariff is on file with the Arizona Corporation Commission. In addition, this tariff is available for review at the main office of ACN Communication Services, Inc. at 1000 Progress Place NE, Concord, North Carolina 28025.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.2 Billing and Collection of Charges, (Cont'd.)**

- C. The Monthly Recurring Charges are billed in advance. Monthly Recurring Charges are accrued in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating if service is disconnected prior to the end of a billing period.
- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, within twenty (20) days of the mail date on the bill, then a late payment penalty shall be due the Company. The late payment penalty shall be \$5.50 or that portion of the payment not received by the date due minus any charges billed as local taxes multiplied by 2%, whichever is greater. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. (I)
- F. The Customer will be assessed a *maximum* charge of thirty-five (\$35.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor. See Section 11.1.6 of this tariff for current charges.
- G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges. (I)

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